

ARRIVING AT THE BOATYARD

HAZARD (Problem)	RISK (Active result of problem)	WHO IS AT RISK? (Boat staff, passengers, public)	CONTROLS	SERIOUSNESS Fatal 5 Major Injury 4 To doctor 3 Minor Injury 2 No Injury 1	LIKELIHOOD Certain 5 Probable 4 Possible 3 Remote 2 Unlikely 1	RISK RATING
Moving Vehicles	Bodily damage	Passengers, Public	Boat staff follow meeting and boarding procedure Early passengers to stay in vehicle until boat ready Use concrete pad to offload vulnerable passengers Awareness and supervision by group leaders Adequate helper: passenger ratio	5	1	5
Lack of Control	Tripping	All	Cones mark hazards Boat fully prepared before group arrives Boat staff follow meeting and boarding procedure Early passengers to stay in vehicle until boat ready Appropriate storage of equipment Awareness and supervision by group leaders Adequate helper: passenger ratio (T & C)	4	1	4
Falling in the canal	Drowning	Passengers, Public	Boat staff on hand on arrival Boat staff follow meeting and boarding procedure Early passengers to stay in vehicle until boat ready Use concrete pad to offload vulnerable passengers Awareness and supervision by group leaders Adequate helper: passenger ratio (T & C)	5	1	5



ACCESSING THE BOAT

HAZARD (Problem)	RISK (Active result of problem)	WHO IS AT RISK? (Boat staff, passengers, public)	CONTROLS	SERIOUSN Fatal Major Injury To doctor Minor Injury No Injury	5 4 3	Certain Probable Possible Remote Unlikely	5 4 3 2 1	RISK RATING
			Boat moored securely					
Lack of knowledge or	Lack of knowledge or Falling between the bank and the boat whilst moored		Trained boat staff assisting and instructing				5 e 4 e 3 - 2 7 1	
awareness		All	Remove side fenders before group arrive	5		1		5
the boat whilst most cu		Helpers' supervision						
		Slip resistant paint on surfaces						
			Boat moored securely					
			Trained boat staff assisting and instructing					
Lack of knowledge and	Falling onto, into or off the boat	All	Boat staff follow use of ramp procedures			1		4
awareness	at the mooring	All	Helpers' supervision	4		1		4
			Slip resistant paint on surfaces					
			White lines on ramps, threshold & steps					
			Lift always operated by 2 trained boat staff					
1:6	Badihadamaaa	Boat staff and	Boat staff follow lift operation procedure] ,		4		
Lift	Bodily damage	passengers	Monthly maintenance check	4		1		4
			Annual service, LOER & weight check by qualified contractors					
			Ramp always operated by trained boat staff					
			Boat staff follow use of ramp procedures					
Barra	De d'ille de mans	A.II	Bolts and dog clips used to secure ramps	3				•
Ramp	Bodily damage	All	Slip resistant paint on surfaces			1		3
			White lines at top & bottom of ramp					
			Boat staff and helpers' supervision					



DOMESTICS

HAZARD (Problem)	RISK (Active result of problem)	WHO IS AT RISK? (Boat staff, passengers, public)	CONTROLS	SERIOUSNESS Fatal 5 Major Injury 4 To doctor 3 Minor Injury 2 No Injury 1	LIKELIHOOD Certain 5 Probable 4 Possible 3 Remote 2 Unlikely 1	RISK RATING
Contamination	Illness	All	Regular maintenance of fridge, water supply equipment & water filter Boat staff follow toilet emptying procedure Cleaning materials available Thorough preparation of boat	3	1	3
Contact with heat	Burns and scalds	All	Signs in place as specified in handbook Regular maintenance of heating equipment Boat staff instruct one group helper how to operate cooker Safety equipment in place Vigilance by boat staff and helpers Boat staff training	4	2	8
Poor stowage	Slips, trips, falls, head injuries	All	Signs in place as specified in handbook Boat staff advise on low headroom on embarkation & in safety talk Safe storage of passenger equipment Slip resistant floor surfaces Vigilance of boat staff Supervision by group helpers	4	2	8



TRAVELLING

HAZARD (Problem)	RISK (Active result of problem)	WHO IS AT RISK? (Boat staff, passengers, public)	CONTROLS	Fatal 5 Major Injury 4 To doctor 3 Minor Injury 2 No Injury 1	Certa Prob Possi Remo Unlik	n ble ble te	5 4 3 2	RISK RATING
Overcrowding on front deck	Falling off boat	Boat staff, passengers	Trained boat staff give safety talk, prior to trip start Boat staff provide adequate chairs Boat staff follow deck procedures Boat staff and helpers' supervision and awareness Boat staff secure ramp	5		1		1
Standing on front deck	Bodily damage	Boat staff, passengers	Trained boat staff give safety talk, prior to trip start Boat staff provide adequate chairs Boat staff follow deck procedures Boat staff and helpers' supervision and awareness	4		1		4
Being on roof or gunwales	Falling off the boat	All	Roof and gunwales out of bounds to passengers Boat staff only on roof and gunwales in emergency or during maintenance (when boat moored) Slip resistant paint on surfaces Boat staff to wear appropriate footwear Boat staff trained and competent	5		1		5
Contact with canal water	Weil's disease	All	Boat staff knowledge, advice & following agreed procedures	5		1		5
Restricted headroom	Head injuries	All	Boat staff supervision on boarding Trained boat staff give safety talk, prior to trip start Signs in place as specified in handbook	3		2		6



TRAVELLING

				SERIOUSN	IESS	LIKELIH	OOD	RISK RATING
HAZARD (Problem)	RISK (Active result of problem)	WHO IS AT RISK? (Boat staff, passengers, public)	CONTROLS	Fatal Major Injury To doctor Minor Injury No Injury	5 4 3 2 1	Certain Probable Possible Remote Unlikely	5 4 3 2 1	
Collision with canal features (bridges, tunnels, aqueducts, lock walls, narrows, weirs, towpaths			Trained boat staff give safety talk prior to trip start					
			Trained and competent boat staff steering boat					
	i iniliry	Boat staff, passengers	Inexperienced boat staff supervised when steering	4		2		8
			Effective communication with passengers					
			Individual duty of care to self and others					
			Boat staff follow walking on towpath procedure					
Walliag on towards	Slinging (falling in sonal	Doot stoff wasseness	Trained staff operate locks and moorings	4		2		
Walking on towpath	Slipping/falling in canal	Boat staff, passengers	Boat staff follow life jacket procedures	4				8
			Individual duty of care to self and others					
			Equipment to be switched off before accessing					
			Protection by doors, covers, deck boards					
			Boat staff to follow lift operation procedures, including					
Moving parts	Entrapment	Boat staff, passengers	en-route en-route	4		1		4
			Regular maintenance					
			Trained boat staff, only, to access					
			Trained boat staff to isolate engine before access					



LOCKS AND CANAL FEATURES

HAZARD (Problem)	RISK (Active result of problem)	WHO IS AT RISK? (Boat staff, passengers, public)	CONTROLS	SERIOUSNESS Fatal 5 Major Injury 4 To doctor 3 Minor Injury 2 No Injury 1	LIKELIHOOD Certain 5 Probable 4 Possible 3 Remote 2 Unlikely 1	RISK RATING
Cills	Drowning due to sinking	Boat staff, passengers	Boat staff follow lock operation procedures Vigilance of trained boat staff Clear communication between boat staff	5	1	5
Obstructions in the canal/lock	Drowning due to getting wedged	Boat staff, passengers	Boat staff follow lock operation procedures Ensure side fenders have been removed Vigilance of trained boat staff Clear communication between boat staff Trained boat staff give safety talk, prior to trip start	5	1	5
Leaks from lock	Drowning due to sinking	Boat staff, passengers	Boat staff follow lock procedures Vigilance of trained boat staff Clear communication between boat staff	5	1	5
Incorrect operation of boat Paddles	Drowning due to sinking	Boat staff, passengers	Boat staff follow lock procedures Vigilance of trained boat staff Clear communication between boat staff Close supervision of any helpers by trained boat staff	5	1	5
Equipment, (mooring pins, mallet, hose, ropes, toilet cassettes)	Injury to people off boat	All	Awareness & competence of trained boat staff Awareness & supervision by group helpers	4	2	8
Slipping	Injury to people off boat	Boat staff, passengers	Awareness & competence of trained boat staff Awareness and supervision by group helpers Individual duty of care to self and others Adequate helper: passenger ratio (T & C)	3	1	3



EMERGENCIES

HAZARD (Problem)	RISK (Active result of problem)	WHO IS AT RISK? (Boat staff, passengers, public)	CONTROLS	SERIOUSNESS Fatal 5 Major Injury 4 To doctor 3 Minor Injury 2 No Injury 1	LIKELIHOOD Certain 5 Probable 4 Possible 3 Remote 2 Unlikely 1	RISK RATING
Fire	Bodily damage	All	Trained boat staff give safety talk, prior to trip start Signs in place as specified in handbook Smoke alarms and fire extinguishers Boat safety certificate & annual gas check Awareness and supervision by trained boat staff Awareness and supervision by group helpers Annual refresher training for all boat staff Individual duty of care to self & others	5	1	5
Gas emergency	Suffocation by gas or carbon Monoxide Bodily damage due to explosion	All	Trained boat staff give safety talk, prior to trip start Carbon monoxide detector on board Individual duty of care to self and others Signs in place as specified in handbook Awareness and supervision by trained boat staff Boat safety certificate and annual gas check Awareness & supervision by group leaders Annual refresher training for all boat staff	5	1	5
Sinking	Drowning	Boat staff, passengers	Trained and competent boat staff Individual duty of care to self and others Regular maintenance check on weedhatch, stern gland & greaser Annual refresher training for all boat staff	5	1	5



EMERGENCIES

HAZARD (Problem)	RISK (Active result of problem)	WHO IS AT RISK? (Boat staff, passengers, public)	CONTROLS	SERIOUSNESS Fatal 5 Major Injury 4 To doctor 3 Minor Injury 2 No Injury 1	LIKELIHOOD Certain 5 Probable 4 Possible 3 Remote 2 Unlikely 1	RISK RATING
Medical emergencies	Illness	Boat staff, passengers	Boat staff knowing location Group helper knowledge of passenger needs and first aid (T & C) Individual duty of care to self and others Boat phone charged and ready for use First aid kit available & regularly checked Awareness and supervision by group helpers Trained boat staff give safety talk, prior to trip start	5	1	5
Slow evacuation	Bodily damage	Boat staff, passengers	Trained and competent boat staff give clear instructions Trained boat staff give safety talk, prior to trip start Only 2 passengers to stay in wheelchairs (T & C) Boat staff trained in the removal of windows Exit signs in place Clear communication between boat staff Annual refresher emergency training for all staff Adequate helper: passenger ratio All person seated on front deck Boat staff follow life jacket procedures Gunwales and roof out of bounds Awareness & supervision by boat staff Awareness & supervision by group helpers Annual refresher emergency training for all staff	5	1	5



SAFEGUARDING

HAZARD (Problem)	RISK (Active result of problem)	WHO IS AT RISK? (Boat staff, passengers, public)	CONTROLS	SERIOUSNE Fatal 5 Major Injury 4 To doctor 3 Minor Injury 2 No Injury 1	5 1 8	Certain Probable Possible Remote Unlikely	OOD 5 4 3 2 1	RISK RATING
			Clearly defined roles of boat staff & leaders					
			TENT volunteer policy & procedures					
			TENT safeguarding policy					
	Physical damage		Group safeguarding policy					
Abuse	Mental damage	Boat staff, passengers	Adequate boat staff to passenger ratio	4		1		4
	Emotional damage		Adequate helper to passenger ratio (T & C)					
		Individual duty of care to self & others						
			Effective observation & communication by all adults					
			Training for boat staff and designated safeguarding lead					



GETTING THE BOAT READY

HAZARD (Problem)	RISK (Active result of problem)	WHO IS AT RISK? (Boat staff, passengers, public)	CONTROLS	SERIOUSNE Fatal 5 Major Injury 4 To doctor 3 Minor Injury 2 No Injury 1	5 1 3	Certain Probable Possible Remote Unlikely	5	RISK RATING
Incorrect functioning of some	A vougo of oscidoute	Doct staff massagers	Pre-trip check by skipper Monthly maintenance check	4		1		4
aspect of the boat	A range of accidents	Boat staff, passengers	•	4		1		4
			Early boat passengers to stay in vehicles until boat ready					
			Pre-trip check by skipper					
A hazardous environmental Condition in the boat	A range of accidents	Boat staff, passengers	Monthly maintenance check	4		1		4
Condition in the boat			Early boat passengers to stay in vehicles until boat ready					